



St. John Center for Homeless Men

Position Open: Outreach Worker

Position Title:

Outreach Worker

Reports To:

Program Director

Position Description:

The outreach worker will assist with services to individuals and families experiencing homelessness. In tandem with other members of the Outreach Team, the outreach worker will assist clients in accessing medical and mental health services, emergency and long term housing, substance abuse services, and social services.

Outreach Workers work within a harm reduction and person centered model. All duties are performed with a multidisciplinary and multi-agency team approach.

The Outreach Team will support individuals and families experiencing homelessness and living in the community through such activities as: one on one contact with individuals on the streets and in emergency shelters; advocating on behalf of clients and/or supporting them to advocate for themselves; collaboration and coordination of services with appropriate community agencies; liaising with hospitals and community agencies; consultation with mental health professionals (eg., nurses, social workers, family physicians, psychiatrists).

The outreach worker utilizes basic clinical skills to build rapport with clients and offers insights to the team regarding best practices; functions as a member of the shelter team, employs components of de-escalation on a daily basis; completes necessary record keeping in the Homeless Management System and other documentation as required by agency and the specific situation; addresses any issues, problems, or questions of policy or procedure that may arise, defuses tensions, communicate a shift summary to immediate supervisor and to other staff members as needed.

To apply: Send cover letter and resume to Mary Luke Noonan, Program Director, at mlnoonan@stjohncenter.org by Monday, November 4, 2019.

Agency description: St. John Center helps homeless men address barriers to self-sufficiency and housing so that they may leave homelessness for good. By providing daytime shelter, social services, supportive housing, and serving as a hub with partner agencies, St. John Center is where homeless men seek help, find hope, and move forward. St. John Center is a high-volume shelter, serving an average of 165 men a day, and is open 7 days a week from 7:00 am – 3:00 pm. In addition to over 20 full-time and 5 part-time St. John Center staff, outreach workers from several partner agencies utilize the space daily.

In addition to the Day Center, St. John Center created an outreach program in tandem with Louisville Metro Resilience and Community Services and Uniting Partners for Women. The purpose of this project is to offer increased street outreach services so that the needs of all clients who are homeless can be addressed.

Requirements: Preference given to an outreach worker with an Associate's Degree and at least 3 years of experience in social work or closely related field. Must have reliable transportation and basic computer literacy.